THE PULSE

News of the
New England Deaconess Hospital Employees

July, 1948 Boston, Mass. Vol. 2, No. 10

MISS BETTY TERKELSEN

As Manager of the Business Office of the hospital, Miss Betty Terkelsen has every right to be bowed low with responsibility. That she is not is a tribute to her perspicacity and efficiency.

A multitude of business is handled by her office — payroll; financial reports for the Executive Committee; reports for Community Fund, Public Welfare, Permanent Charity; reports for Internal Revenue, etc.; endowment funds; accounts payable, for everything from thumbtacks to air conditioning units chargeable to any of over 200 different accounts; hospital income; special funds; legacies; donations. The magnitude of the task of keeping every dollar on the straight and narrow may be noted from the fact that hospital expenses average about $150,000 a month (including $75-80,000 payroll). Miss Terkelsen modestly says her three girls do all the dirty work, but she herself is anything but idle.

Miss Terkelsen was born in Jamaica Plain and now lives in Dedham. She is a graduate of Girls' Latin School and Boston Clerical School. Through Mr. Stanley MacMullen, chairman of the Executive Committee, she obtained her first permanent position — with the New England Deaconess Association. A year and a half later, in 1933, she was transferred here, where she has been ever since. Beginning with the accounts payable ledger, she has worked up through payroll and head bookkeeping to her present position, which she earned in 1944. She is now a senior member of the American Association of Hospital Accountants.

Outside of office hours she has many diversions: golf (she's not too keen on some of the advice Dr. Cook gives out — especially; on how to get out of a water hazard; bowling (with the hospital gang); tennis; swimming. Most of her vacations are spent in Maine, but a trip to California last year rather shook her loyalty, and now she readily admits she would like very much to live in that state.

Although not an enthusiastic knitter, she did make one scarf for French Relief during the War. A few weeks later she saw her scarf on a soldier down in Jordan's — recognizing it immediately by a few peculiar holes! She does sew — including the very good-looking red coat

she wears.

She likes music (Strauss waltzes in particular) — is fond of dogs — doesn't have much time to cook, but enjoys it (exception: one of her pecan pies being blamed for her father's illness, after which she switched to Scandinavian cookies.) Her mother and father are Norwegian, and her big ambition is to make a trip to Norway some day.

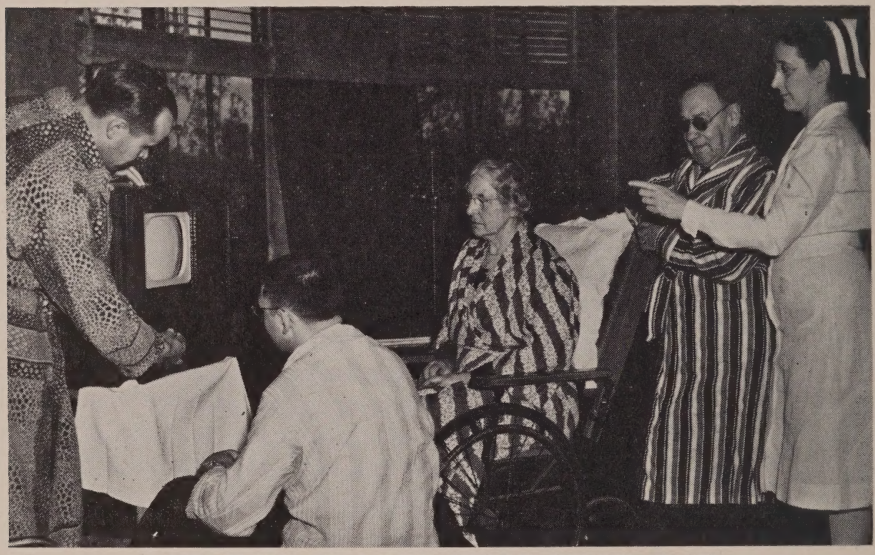
All in all, she leads a busy life, but throughout manages to remain her cool, calm, poised, efficient self.

PROGRESS NOTES

For those who are wondering what is happening to the Employees' Mutual Benefit Association, membership cards are now being printed. As soon as they are received, organization will proceed.

BLOOD BANK

Eleanor Marceau's cheerfulness is missed around the Blood Bank. She has had an emergency operation and will be out for several more weeks. Hope she's back soon.



NEDH-TV OR LOOK WHAT WE'VE GOT!

Not one to be left behind where modern gadgets are concerned, the Deaconess Hospital now has television sets available for rental to patients. They are handled by the Pharmacy Department under the same system as radios, except for the necessarily higher rates.

Two sets are on hand now, and more are to be purchased shortly. One, a Philco, with a ten-inch screen, rents for $3 a day; the other, a Motorola with a seven-inch screen, for $2 a day. As a matter of interest, the cost of the sets was $349.50 and $149.50 respectively.

Reception in the hospital is excellent, except when the X-Ray apparatus is in operation, which fogs the screen and sets up ghost patterns. Since the majority of programs are on in the evening, this causes little inconvenience.

The sets are plugged into an ordinary socket, just as radios are, and are equipped with a portable antenna. They are a little tricky to operate (ask Mr. Chamberlin) but once they are set for this building and a certain station, not much fiddling is necessary — just the control of the light and background.

In the picture above, five employees "play patient" to demonstrate. Left to right: Mr. Joseph Chamberlin, Mr. Charles Schraub, Miss Orianna Harding, Mr. John Keefe, Mrs. Olive Palacz. How John expects to see wearing dark glasses we leave to you to figure out!

GLAD TO SEE YOU!

Welcome to these permanent employees who joined us in June:

Chemistry
Charlotte Meyers
Jeanne Moore
Jeanne Falls
Shirley Pustilnick
Dietary
Norma Algeri
Elizabeth Davis
Isabelle Riordan
Housekeeping
William LaBrie
Denis O'Neill
Nursing
Ethel Hickson
Dorothy Millard
Phyllis Giroux
Surgery
Barbara Roscoe
Pathology
Mary Ring
Helene Kimball
Pharmacy
Noreen Gill
Record Rooms
Ann Henley
Ruth Moore
Social Service
Evan Phillips

Our thanks to the many people who have joined our ranks temporarily as summer vacation relief. We appreciate their help which makes it possible for our loyal full-time employees to take much-needed vacations, and for our patients to still receive good care.

ABC IDENTIFICATION CARDS

Just a reminder that these cards are available to all persons on the payroll as a means of identification for cashing hospital checks. If you do not have an ABC card, remedy the situation by stopping in the Personnel Office.

MR. PILL SPILLS

DON'T DISCUSS HOSPITAL AFFAIRS IN PUBLIC PLACES

A member of the Pill family talks about patients and hospital business anytime, anywhere. These matters are confidential.

SHHHH . . . DON'T BE A PILL
(Drawing by Miss Marjorie Pond.)

ADMINISTRATION

Congratulations to Mr. and Mrs. Lowry on the birth of a son, Steven Charles, on June 26 in Richardson House. Mr. Lowry is now on vacation — a part of the time to be spent moving his family to a new home in Westwood.

The two Kays (Waters and Galvin) spent a week recently at Ted Hilton's in Moodus, Connecticut, where Kay Waters distinguished herself by winning an archery contest.

Miss Lilla Dixon has returned from a week's trip through the Smoky Mountains.

Dr. Thomas W. Shields, graduate of Temple University School of Medicine, has arrived to replace Dr. Nicholas Brose as resident in malignant diseases.

ADMITTING

We most humbly apologize for our failure to report in the last issue of THE PULSE a most important event. On May 29th Miss Leona Chille, looking refreshingly bride-like, became Mrs. Thomas N. Trainor, Jr., and a joyful reception was held at the Hotel Beaconsfield in Brookline. Mrs. Trainor reported back to work following a very pleasant motor trip to Niagara Falls and Canada. Our chief difficulty now is trying to remember NOT to address her as **Miss Chille.** We are grateful for her good nature.

Hiram Blake's Camp at Cape Rosier, Maine, must be a lively place these hot July days with Miss Haskell vacationing there. A card from her tells us it's far beyond her expectations, making us all very envious as we swelter in the city heat.

DIETARY

Miss Effie M. Winger is wrestling with her golf score in Canada during the month of July.

The Dietary Department is very fortunate in having Miss Ellen A.

Riley to relieve during Miss Winger's absence. Miss Riley was with the White House during the Coolidge administration as Custodian of Property and Housekeeper. The main part of her job was the supervision of food service. She was at the First National Bank for twelve years where she managed the officers' dining room and employee's cafeteria.

Mrs. Sophie Bissaillon, Cafeteria Manager, and Mrs. Doris Lister, Special Diets Dietition, have resigned.

Welcome to three new dietitians — Miss Elizabeth Davis, Miss Anne Barry, and Miss Patricia Broderick (twin sister of former Blood Bank technician, Phyllis Broderick.)

Miss Carlene Millican has returned from her vacation with a Southern accent and a sprained ankle. We understand she received her injury while involved in a discussion with a politician.

Robert Anderson of Central Service is doing duty with the National Guard at Camp Edwards for two weeks.

Warren Davis has become a rabid camera fan, and has invested in some very fancy equipment.

Many of the Palmer employees attended Frances Sheehan's wedding to Mr. Thomas Setton on June 26.

The Dietary Department is most anxious to learn the final scores of the bowling teams on the off chance that they might have finished first.

Miss Marjorie LeBeau is the new PULSE reporter.

HOUSEKEEPING

Vacations galore: Mr. Emery very busy with special courses in Philadelphia; Katherine Kelly at Nantasket Beach; Leland MacCormick fishing and hunting at Pine Cove, New Hampshire; Bettie Lou Howell at Richmond, Virginia, hoping to return with a Southern drawl.

Mary Doolan has returned from her vacation with plenty of tan, but very mysterious as to where it was acquired. Eva Gordon is taking a much-needed rest at Craig's Beach.

The Housekeeping Supervisors have been visiting other hospitals to see what and where improvements can be made.

MAINTENANCE

Bonnie Beard was married in Milton on July 11 to Dr. Theodore Sack. The reception was held at the Hotel Beaconsfield. After their wedding trip, which will include Maine and Provincetown, she will return to work here. Dr. Sack, a graduate of Brown University and Harvard Medical School, is now on the staff of the Beth Israel Hospital. And, says Bonnie coyly, "He looks just like Dewey!" We're sure the whole hospital will join with our department in wishing them all the luck in the world.

NURSING

Miss Helen Logan has returned from a month's vacation, during which time she travelled 4,000 miles, visiting Oregon, Washington. California, Nevada, and Colorado.

Mrs. Lucy Durst is back in the Nursing Office after her vacation in New York State.

The Clinical Instructors' Office has two new members. Miss Joan Randle, from Salem Hospital, is replacing Miss Mary Drury, who is leaving in September, and Miss Clarice Poole is replacing Mrs. Dorothy Ogrean, who is leaving in August.

There have been several changes in the Nursing Department: Miss Dorothy Eaton has replaced Miss Marion Metcalf as Head Nurse on Deaconess 3 North; Mrs. Olive Palacz is Head Nurse on Palmer 2 replacing Miss Muriel Raynor, who is now Assistant Night Supervisor; Miss Evelyn Kirschbaum is Head Nurse on Baker 5; and Miss Ger-

trude Heikkila is Head Nurse on Palmer 3.

Miss Marjorie Pond returned with a beautiful tan after vacationing in Nantucket and on the Cape.

Our best wishes to Miss Marion Strader, who has been working on Deaconess 2 and who is to be married on July 31.

PHARMACY

After many moons of waiting and asking, Charlie Schraub is now the proud papa of a new automobile, and is very happy about the whole affair.

On July 7, Eileen Buckley, Virginia Kinter, Peggy Kerrigan, and Leona Trainor attended a bridal shower held in Hyde Park for Leona Nardi, who is to be married this month.

On June 27, Mary Capobianco of the Pharmacy Office, was married to Mr. Joseph Fortune, with her sister, Helen, as maid of honor. Quite a few members of the department attended. Mary and Joe are now honeymooning in Silver Springs, Florida. Our best wishes to them.

PURCHASING

John Keefe, having recuperated from his recent operation and visit on Deaconess 3, is with us again smiling, singing, and as cherubic as ever. John wishes to extend his most heart-felt thanks to everyone for their fine co-operation and considerations shown him.

Fred McCusty intends to spend his vacation in the White Mountains and at Old Orchard Beach.

SOCIAL SERVICE

After the whirl of three social events and a Beach Party planned for next week, the Social Service Department is concentrating co-operatively on several useful projects. A collection of tinned food, used clothing, and sewing supplies has been gathered to send to the Voren family in Holland, old friends of Social Service introduced to them by a visiting Dutch doctor. Contributions toward the expense of postage for the large collection of articles is needed to complete the project.

Used postage stamps, American or foreign, are also sought to be sent to a school in England where children are making good use of them. If you have anything unusual in U. S. Postage Stamps, past or present, won't you bring them to Mrs. Jameson in the Social Service Department?

The newest addition to our department is Miss Priscilla Moldenke, who was born in India and recently received her Master's Degree in Psychiatric Social Work from Boston University School of Social Work.

EDITORIAL STAFF

Editors

ELLEN ADAMS MARY PARKINS

Associate Editors

VERA FOGG CHARLES SCHRAUB

Administration ..... CATHERINE GALVIN
Admitting ..... JOSEPHINE MAGLIOCCA
Blood Bank ..... RUTH NEWTON
Chemistry Lab. ..... CONSTANCE SELLMAN
Dietary ..... MARJORIE LEBEAU
Engineering ..... HERBERT ROBINSON
Hostesses ..... ESTHER PRINCE
Housekeeping ..... HELEN QUINN
Laundry ..... RITA DENNEHY
Nursing ..... DOROTHY OGREAN
Pathology Lab. ..... KATHERINE HALEY
Pharmacy ..... JOHN KARMAN
Purchasing ..... JOHN KEEFE
Record Rooms ..... KATHERINE SHIRLEY
Social Service ..... DOROTHY HICKIE
Solution Room ..... DOROTHY BLANCHARD
Volunteer Service ..... PAMELA WHITNEY
X-Ray ..... ELEANORE JACOBS